

## Intuitive Social Media Community Guidelines

Our mission is to advance innovative minimally invasive care that puts patients first, always. We aim to foster informative, respectful, and inclusive conversations that reflect Intuitive's values and culture.

### Community Conduct Guidelines

- **Respectful Conduct:** Treat all individuals with courtesy and professionalism. No harassment, bullying, or abusive language, vulgarity, hate speech, harassment, or personal attacks will be tolerated.
- **Relevance & Constructiveness:** Stay on topic and contribute thoughtfully to discussions. Irrelevant, spam, or off-topic content may be removed.
- **Safety & Accuracy:** Provide accurate information. Avoid false or misleading claims.
- **Privacy Protection:** Never post personal information or patient data.
- **Legal & Regulatory Compliance:** Comments must adhere to applicable laws, platform rules, and Intuitive policies. No references to Off Label uses that are not consistent with the product's labeling as contained in the product's User Manual (visit <https://manuals.intuitivesurgical.com/markets>) are allowed. No confidential information.
- **Moderation, Transparency & Inclusion:** To maintain a positive, inclusive, and respectful community, we reserve the right to remove posts or block users. We welcome thoughtful, accurate, and diverse perspectives and strive for transparency in our interactions.
- **Conflict of Interest:** Disclose any affiliations relevant to commentary.
- **Moderation Process:** Moderators may review, edit, or remove comments violating these guidelines; persistent violators may be blocked or reported.
  - **Comments that may be hidden or removed**
    - Vulgarity, hate speech, or otherwise offensive language
    - Duplicative or repetitive spam-like comments
    - Discrimination, or harassment
    - Threats or advocacy of violence
    - Personal data disclosure (doxxing)
    - False, inaccurate or misleading information
    - Spam, scams, or malicious links
    - Copyright violations
    - Confidential or nonpublic information
    - Comments considered to be complaints. These may be reported to customer service and taken offline to protect privacy